ANSI ASC X12 EDI Transactions for Supply Chain and Transportation Logistics



Order & Financial Series

180 - Return Merchandise Authorization and Notification

Used by retailers to request return authorization for products and by suppliers to authorize return or disposition of product

810 (INVOIC) - Invoice

Provides invoice information for the billing of goods and services provided.

811 - Consolidated Service Invoice/Statement

Used by retail where supplier requests payment services rendered

812 - Credit/Debit Adjustment

Notifies a trading partner of an adjustment or billback and may be used to request an adjustment or billback. It identifies and contains the details and amounts covering exceptions, adjustments, credits, or debits for goods or services. This transaction set is multidirectional between trading partners.

816 - Organizational Relationships

This transaction set can be used to convey the identity and relationship of members to a parent organization; identify eligibility to purchase under the terms and conditions negotiated by a parent organization on behalf of its members, and to update application databases. A parent organization could be an association, a chain of retail stores, a holding company, etc.

820 (REMADV) - Payment Order/Remittance Advice

Trading partners use this to make a payment, send a remittance advice, or make a payment and send a remittance advice. It can be a remittance advice identifying the detail needed to perform cash application to the payee's accounts receivable system. The remittance advice can go directly from payer to payee, through a financial institution, or through a third-party agent.

823 - Lockbox

Used by banks to report deposits made to a suppliers account from retailer payments

824 (BANSTA) - Application Advice

Provides the ability to report the results of an application system's data content edits of a transaction set. The results of editing transaction sets can be reported at the functional group and transaction set level, in either coded or free-form format. It is designed to accommodate the business need of reporting the acceptance, rejection or acceptance with change of any transaction set.

830 (DELFOR) - Planning Schedule with Release Capability

Transfers forecasting/material release information between organizations. The planning schedule transaction may be used as an order release mechanism, containing such elements as resource authorizations, period-to-date cumulative quantities, and specific ship/delivery patterns for requirements that have been represented in "buckets," such as weekly, monthly, or quarterly. The order release forecast may contain all data related to purchase orders, as required, because the order release capability eliminates the need for discrete generation of purchase orders.

832 (PRICAT) - Price/Sales Catalog

Furnishes or requests the price of goods or services in the form of a catalog.

840 (REQOTE) - Request for Quotation

Used to request a quote for product or services (Bid)

843 (QUOTES) - Response to Requested Quotation

Used to respond to a quote for product or services (Bid)

844 - Product Transfer Account Adjustment

Transmits specific data in the form of a debit, credit, or request for credit relating to pre-authorized product transfer actions.

845 - Price Authorization Acknowledgment/Status

Used by a vendor or manufacturer to transmit specific data relative to the status of or changes to outstanding price authorizations.

846 (INVRPT) - Inventory Inquiry/Advice

Used in the following ways: (1) for a seller of goods and services to provide inventory information to a prospective purchase, with no obligation to the purchaser to acquire these goods or services; (2) for a representative of a seller of goods and services to supply inventory information to that seller; (3) for one location to supply another location with inventory information; and (4) for an inquiry as to the availability of inventory with no obligation on the seller of goods and services to reserve that inventory.

849 - Response to Product Transfer Account Adjustment

Transmits a detailed or summary response to a party requesting an accounting adjustment relating to a pre-authorized product transfer.

850 (ORDERS) - Purchase Order

Provides for the placement of purchase orders for goods and services.

852 (SLSRPT) - Product Activity Data

Advises a trading partner of inventory, sales, and other product activity information. Product activity data enables a trading partner to plan and ship, or propose inventory replenishment quantities, for distribution centers, warehouses or retail outlets. The receiver of the transaction set will maintain some type of inventory/product movement records for its trading partners to enable replenishment calculations based on data provided by the distributor, warehouse or retailer.

855 (ORDRSP) - Purchase Order Acknowledgment

Provides a seller's acknowledgment of a buyer's purchase order. This transaction set can also be used as notification of a vendor generated order. This usage advises a buyer that a vendor has or will ship merchandise as prearranged in their partnership.

856 (DESADV) - Ship Notice/Manifest

Lists the contents of a shipment of goods as well as additional information relating to the shipment, such as order information, product description, physical characteristics, type of packaging, marking, carrier information, and configuration of goods within the transportation equipment. The transaction set enables the sender to describe the contents and configuration of a shipment in various levels of detail and provides an ordered flexibility to convey information. The sender of this transaction is the organization responsible for detailing and communicating the contents of a shipment or shipments, to one or more receivers of the transaction set. The receiver of this transaction set can be any organization having an interest in the contents of a shipment or information about the contents of a shipment.

857 - Shipment and Billing

Used primarily in book retail as both an advance ship notice and an invoice

860 (ORDCHG) - Purchase Order Change Request - Buyer Initiated

Provides the information required for a purchase order change. This transaction can be used: (1) by a buyer to request a change to a previously submitted purchase order or (2) by a buyer to confirm acceptance of a purchase order change initiated by the seller or by mutual agreement of the two parties.

861 (RECADV) - Receiving Advice/Acceptance Certificate

Provides the notification of receipt or the formal acceptance of goods and services.

862 (DELJIT) - Shipping Schedule

Used in manufacturing to request a supplier to schedule a shipment against an order

864 - Text Message

Electronically moves messages, contracts, explanations, and other one-time communications. It is the intent of this transaction set to provide electronic communication (messages) for people, not for computer processing. The use of

the Text Message transaction set demands of the sender certain detailed information about the recipient. The transaction set's purpose is to provide communication to the recipient in some human-readable form. The recipient's network will dictate what capabilities are available for delivery of the information. It is the responsibility of the sender to obtain this information and include it in the transmission. The use of the transaction set to transmit quasi or unique transaction set standards is discouraged.

865 - Purchase Order Change Acknowledgement/Request - Seller Initiated

Used in retail (primarily in the vendor direct to consumer model) to confirm acknowledgment of PO change or order cancelation

867 (SLSRPT) - Product Transfer and Resale Report

Used to (1) report information about product that has been transferred from one location to another; (2) report sales of product from one or more locations to an end customer; or (3) report sales of a product from one or more locations by an end customer, and demand beyond actual sales (lost orders). Report may be issued by either buyer or seller.

869 (ORSSTA) - Order Status Inquiry

Used by retail to request the status of an order with the supplier

870 (ORDREP) - Order Status Report

Used by retail as the suppliers' response to a retailers request for the status of the order.

875 - Grocery Products Purchase Order

Used to provide purchase orders for finished goods in a retail or wholesale consumer market. This standard can be used by a retailer or wholesaler organization to request delivery of finished goods from a broker or supplier organization.

876 – Grocery Purchase Order Change

Used in grocery to communicate order changes to the supplier.

879 - Price Information

Used in grocery to share item price updates

880 - Grocery Products Invoice

Provides for customary and established grocery industry practice relative to billing details for finished goods in a retail or wholesale consumer market. The transaction set can be used by the supplier or broker organization to request

882 - Direct Store Delivery Summary Information

Used in grocery as a summary invoice billing. Details represent a single invoice charging multiple locations

888 - Item Maintenance

Used in grocery to obtain supplier item information and load to their Item master file for new good, item updates or discontinued product notification

889 - Promotion Announcement

Used in grocery to share item promotion price updates/alerts

894 - Delivery/Return Base Record

Used by grocery and specialty retailers where suppliers are invoicing what was delivered to the store in the direct store delivery model. Often used with NEX/DEX systems

895 - Delivery/Return Acknowledgement or Adjustment

Used by grocery and specialty retailers where retailer provides details of the acceptance of the 894 invoice or provide a reconciliation against the 894 invoicing

997 - Functional Acknowledgment

Used to define the control structures for a set of acknowledgments to indicate the results of the syntactical analysis of the electronically encoded documents. The encoded documents are the transaction sets, which are grouped in functional groups, used in defining transactions for business data interchange. Does not

cover the semantic meaning of the information encoded in the transaction sets. Transportation Air and Motor Series (TAM)

Transportation Air and Motor Series (TAM)

104 - Air Shipment Information

Transmits bill of lading and rating details about an air carrier shipment. This transaction set tells the air carrier 1) sender data, 2) shipment detail for multiple and single piece shipments, 3) consignee and third-party data, 4) detail and related charges for each shipment, and 5) shipment totals.

106 - Motor Carrier Rate Proposal

Motor carriers use this to propose rates and services to a shipper, receiver, or related party.

107 - Request for Motor Carrier Rate Proposal

Shippers, receivers, and others use this to request a rate and service proposal from a motor carrier.

108 - Response to a Motor Carrier Rate Proposal

Shippers, receivers, or others use this to respond to a motor carrier's rate and service proposal.

110 - Air Freight Details and Invoice

Gives a customer an air invoice for transportation and other charges pertaining to shipments. This includes: Original Invoices, Past Due Billings, Balance Due Bills and Revisions.

204 - Motor Carrier Load Tender

Allows shippers or others to offer (tender) a shipment to a full load (truckload) motor carrier. It can include detailed scheduling, equipment requirements, commodities, and shipping instructions that are relevant to a load tender.

210 - Motor Carrier Freight Details and Invoice

Specifies detail information about charges for services rendered by a motor carrier. It can be used both as a motor carrier invoice to request payment, or to provide details on motor freight shipment(s) charges.

211 - Motor Carrier Bill of Lading

Allows shippers or others that wish to contract with a motor carrier to provide a legal bill of lading for a shipment. It is not to be used to provide motor carriers with information about a load tender, pick-up manifest, or appointment scheduling.

212 - Motor Carrier Delivery Trailer Manifest

Enables motor carriers to provide consignees or others with information about the contents of a trailer containing multiple shipments, which has been tendered for delivery.

213 - Motor Carrier Shipment Status Inquiry

Asks a motor carrier for shipment status. The requestor can be a shipper or consignee.

214 - Transportation Carrier Shipment Status Message

Used by a transportation carrier to tell shippers, consignees, and their agents about the status of shipments; that is: dates, times, locations, route, identifying numbers, and conveyance.

215 - Motor Carrier Pick-up Manifest

Shippers and others use this to provide a motor carrier with a manifest of all of the shipments tendered to a carrier.

216 - Motor Carrier Shipment Pick-up Notification

Allows shippers or others to provide a motor carrier with notification that a shipment is available for pickup.

217 - Motor Carrier Loading and Route Guide

Specifies a motor carrier's loading instructions and/or routing guide. This can include a list of the motor carrier's terminals, a list of all points served, or a matrix of all points served showing the advertised service times. The motor carrier can also use this to specify the break bulk terminal(s) to be used for each point for loading purposes.

218 - Motor Carrier Tariff Information

Used by producers of motor carrier tariff and rate data to send data to a motor carrier. Its purpose is to provide rate data at the shipper's request, not to transmit a complete, legal tariff.

240 - Motor Carrier Package Status

Specifies the status of a package, packages, or group of packages that a motor carrier considers to be a shipment.

250 - Purchase Order Shipment Management Document

Allows a retailer or manufacturer to communicate purchase order data to a transportation provider, for the purpose of managing the purchase order cycle from the time of pickup request through delivery.

251 - Pricing Support

Requests or transmits budget or actual data for labor and overhead rates, factors, and other supporting data for a specified period of time.

601 - US Customs Export Shipment Information

Used by exporters or their agents, carriers, and service providers to transmit export shipment information to the US Customs Service (USCS).

602 - Transportation Services Tender

Carriers use this transaction set to communicate the full range of rates and tender information in a single docket, including names of parties, commodities, location points, shipment conditions, notes, rates (point-to-point, scale), and other

changes. It can be used to submit a new tender or amend an existing tender. The US government also uses it to distribute transportation rates.

715 - Intermodal Group Loading Plan

Intermodal or domestic shippers and carriers use this transaction set to convey details on the stowage of containers and other equipment aboard a train.

753 - Request for Routing Instruction

Used in retail when the retailer is managing their inbound freight from suppliers. suppliers will send this transaction to indicate a shipment is ready for pickup and the window of time the product is available

754 – Routing Instructions

Used in retail when the retailer is managing their inbound freight from suppliers. retailer will send this transaction to suppliers indicating the carrier and when the shipment will be pickup

920 - Loss or Damage Claim - General Commodities

Files a legal claim with a transportation carrier for damage or loss.

Transportation Ocean Series (TOS)

109 - Vessel Content Details

This transaction code provides all the information needed to report event details for a shipment and status for one or more containers bound for a port. It can be used to specify the details for one status or event associated with multiple containers, or for more than one status or event associated with a single shipment.

300 - Reservation (Booking Request) (Ocean)

A shipper or forwarder uses this to reserve space, containers and equipment for transport by ocean vessel.

301 - Confirmation (Ocean)

Provides all the information an ocean carrier needs to confirm space, container, and equipment availability in response to the Reservation (Booking Request) (Ocean) Transaction Set (300); or to notify other parties such as terminal operators or other ocean carriers.

303 - Booking Cancellation (Ocean)

Specifies all the information a shipper or forwarder requires to cancel a previous booking request.

304 - Shipping Instructions

Provides all the information needed to prepare and distribute a contact of carriage like an ocean bill of lading, sea waybill and other shipping documents. When transmitted to a freight forwarder or customs broker, it provides the shipping and financial information that the forwarder or customs broker requires in order to move cargo and provide the requested services.

309 - Customs Manifest

Carriers, terminal operators, port authorities, and service centers use this transaction code to give Customs the manifest data on cargo arriving in or departing from oceangoing vessels, railroad trains, etc. Carriers also use it to give terminal operators, port authorities or service centers manifest data on cargo arriving at their facilities.

310 - Freight Receipt and Invoice (Ocean)

Provides ocean bill of lading information. It is transmitted by ocean carriers and can serve as the receipt for the shipment or as an invoice for freight. It can also take the place of a paper bill of lading; or can enable the shipper or forwarder to verify bill of lading information before an original is printed and released. Similarly, it can be used for information purposes (as a bill of lading copy), or to convey manifest information to a terminal operator.

311 - Canadian Customs Information

Provides all information necessary that an ocean or rail carrier or freight forwarder needs to report input and export conveyance and consignment information to Canadian Customs.

312 - Arrival Notice (Ocean)

Specifies all the information required for a consignee to receive a shipment, including customs, payments due, and estimated arrival date and time of shipment.

313 - Shipment Status Inquiry (Ocean)

Specifies all the information required for an authorized party to an ocean shipment to ask the ocean carrier about the status of a shipment.

315 - Status Details (Ocean)

Provides the information required to report status or event details for specified shipments or containers. It can specify the details for one status or event associated with multiple shipments or containers, or for multiple statuses or events for one shipment or container.

317 - Delivery/Pickup Order

Enables importers or their agents to give orders for the delivery or pickup of goods to marine terminal operators.

319 - Terminal Information

Transmits shipment arrival event information (e.g., arrival data, availability for pickup, or the actual pickup) from terminal operators to customs brokers, freight forwarders, consignees, etc.

322 - Terminal Operations and Intermodal Ramp Activity

Allows terminal operation, port authority or intermodal ramp to communicate terminal and intermodal ramp activities (e.g. "ingates" and "outgates") relating to a shipment.

323 - Vessel Schedule and Itinerary (Ocean)

Allows an ocean carrier to communicate with others about an ocean vessel's schedule and itinerary.

324 - Vessel Stow Plan (Ocean)

Provides all relevant information concerning the stowage of equipment and cargo on a vessel.

325 - Consolidation of Goods in Container

Sent by a consolidator or to the consignee to document the goods loaded into a container.

326 - Consignment Summary List

Provides a customer with a list of all consignments for which an ocean carrier has accepted or is expected to accept responsibility for the transport of goods. It is sent by an ocean carrier or consolidator to a shipper, freight forwarder, consignee, customs broker, etc.

350 - Customs Status Information

Allows the Customs Service (CS) to communicate with carriers, terminal operators, port authorities and service providers about cargo release and cargo hold information for import shipments. The CS can also use it to give exporters or their agents, carriers, and service providers information regarding export shipments.

352 - U.S. Customs Carrier General Order Status

Provides bill of lading status information to U.S. Customs or consignees regarding cargo in or about to go into "General Order" and entry and release information. It is transmitted by carriers, terminal operators, port authorities, or service centers.

353 - Customs Events Advisory Details

Carriers use this transaction set to notify Customs of events concerning cargo moving in-bond, or of conveyance arrivals or departures. Such events include the arrival of containers, or cargo covered by individual ocean bills of lading or in-bond numbers, which have moved in-bond to an inland destination or which have been exported. Carriers can also use this to notify Customs of the arrival or departure of a conveyance for which an electronic manifest has been filed, as well as for the transfer of custodial liability when an in-bond movement involves multiple legs.

354 - U.S. Customs Automated Manifest Archive Status

Enables U.S. Customs to inform carriers, terminal operators, port authorities, and service centers that the manifest for a particular vessel or voyage will be removed from the system. This indicates that either all bills of lading on the manifest have been reconciled/closed, or will be reconciled manually.

355 - U.S. Customs Acceptance/Rejection

Used by U.S. Customs to report errors or discrepancies found in the U.S. Customs transaction sets to ocean carriers, terminal operators, port authorities and service centers.

356 - U.S. Customs Permit to Transfer Request

Sent to U.S. Customs to request a Permit to Transfer (PTT).

357 - U.S. Customs In-Bond Information

Used by transportation carriers, terminal operators, port authorities, and service centers to request authorization for in-bond movements, or to add additional legs to existing in-bond movements.

358 - Customs Consist Information

Provides a list of bills of lading to be carried on a specific conveyance and trip number, for which an electronic manifest has already been filed. Used by transportation carriers, terminal operators, port authorities and service centers.

361 - Carrier Interchange Agreement (Ocean)

Specifies the information an ocean carrier needs to tell a terminal operator if motor carriers are authorized to carry its cargo.

Transportation Rail Series (TRS)

161 - Train Sheet

Enables railroads to exchange train sheet data, and also ensure that crews operating equipment on other railroads are aware of current operating conditions.

404 - Rail Carrier Shipment Information

Transmits a rail carrier's specific bill of lading information to a railroad. It can serve as the initial tender of a shipment between a consignor and a rail carrier, or as notification of equipment release and/or a legal bill of lading.

410 - Rail Carrier Freight Details and Invoice

Enables a rail carrier to provide the freight payer with details on charges associated with a rail movement.

412 - Trailer or Container Repair Billing

Serves as an electronic invoice for repairs to trailers and containers being transported by railroads.

414 - Rail Carhire Settlements

Facilitates the exchange of Carhire Settlement data, such as: Current Settlements, First Adjustment Settlements (no penalty), Prior Settlements (penalty on foreign equipment), Summary Transactions and Reclaim Transactions.

417 - Rail Carrier Waybill Interchange

Used by all Class I rail carriers in the United States and Canada to provide the rail carrier with detailed movement instructions about a shipment.

418 - Rail Advance Interchange Consist

Transmits advance information from a consignor or to a consignee about equipment being interchanged to a connection rail carrier.

419 - Advance Car Disposition

Gives the receiving rail carrier advance notice of cars being offered for interchange directly or via a switching carrier.

420 - Car Handling Information

Gives a carrier that is going to receive a rail car from another rail carrier the ability to redirect a home route or pre-block a rail car prior to actual interchange.

421 - Estimated Time of Arrival and Car Scheduling

Lets railroads exchange car scheduling and estimated time of arrival information.

422 - Equipment Order

Enables a rail carrier or shipper to order equipment required for its transportation needs.

423 - Rail Industrial Switch List

This transaction set should be used specifically for producing switch lists and equipment notifications between a carrier and its customer, or to provide agreed switching information showing car identity, placement, pull and destination.

425 - Rail Waybill Request

Requests a copy of a revenue or movement waybill from the original or previous rail carrier, only in the event that the requesting carrier cannot locate the original transmission.

426 - Rail Revenue Waybill

Serves as a response to a request for a rail revenue waybill. It may include movement, rates, and charges information.

429 - Railroad Retirement Activity

Transmits information between the Retirement Board and carriers about the processing of railroad employee sickness and unemployment benefit claims against retirement funds.

431 - Railroad Station Master File

The Association of American Railroads (AAR) and the rail carriers use this to share information about which railroad stations various carriers serve.

432 - Rail Deprescription

Fleet owners use this to deprescribe rail cars and distribute new rates.

433 - Railroad Reciprocal Switch File

Provides electronic updates on the reciprocal switch status (open, closed or conditionally open) of railroad customers.

434 - Railroad Mark Register Update Activity

Enables the Railroad Industry Reference File central site to communicate Mark Register updates to subscribers, including the assignment and expiration of railroad reporting marks, Standard Carrier Alpha Codes (SCAC) and unit initials.

435 - Standard Transportation Commodity Code

Master Transmits Standard Transportation Commodity Codes and related data.

436 - Locomotive Information

Gives rail carriers information about locomotive status and location.

437 - Railroad Junctions and Interchanges Activity

Enables the Railroad Industry Reference File central site to share junction and interchange updates, including the creation and expiration of interchange agreements.

440 - Shipment Weights Used to transmit

Weights and scale information.

451 - Railroad Event Report

Service provider use this transaction code to share information on the movement of goods.

452 - Railroad Problem Log Inquiry or Advice

Allows a service provider to register a problem, or provides problem log data on request. Also can serve as a request for information about problem logs already created.

453 - Railroad Service Commitment Advice

Used by a Rail Interline Service Management shipment sponsor to communicate with transportation service providers about service commitments.

455 - Railroad Parameter Trace Registration

Freight carriers use this in any of three ways: 1) To request that parameters used to select movement activity from a central data store over time be set up; 2) To request information about past activities within a data range that falls within a set of parameters; or 3) To request that a set of parameters for subsequent, ondemand use be established.

456 - Railroad Equipment Inquiry or Advice

Enables: 1) A provider of equipment or transportation service to provide information to a customer; 2) A customer to ask for the location of equipment or shipments; or 3) A company to provide another company with equipment or shipment information.

460 - Railroad Price Distribution Request or Response

Requests or communicates prices (rates and associated information). In particular, it can send or respond to a rate docket.

463 - Rail Rate Reply

Serves as a reply to a Rail Rate Transaction. It is generated automatically by the recipient's EDI system.

466 - Rate Request

Requests rail rates applicable to specific movements.

468 - Rate Docket Journal Log

Transmit comments about rates contained in a rate docket.

470 - Railroad Clearance

Requests or responds to clearances for dimensional and heavy rail shipments.

475 - Rail Route File Maintenance

Distributes route file updates of the rail industry route file.

485 - Ratemaking Action

Transmits ratemaking activities pertaining to concurrence, factor change, publisher change, or proposal rejection or trace.

486 - Rate Docket Expiration

Transmits the expiration date of a docket.

490 - Rate Group Definition

Defines and names a group of elements (patron, geography, commodity, shipment conditions) relating to a tariff.

492 - Miscellaneous Rates

Transmits rail rates for demurrage, detention, and storage.

494 - Rail Scale Rates

Transmits rail scale rate tables.

Warehousing Series (WAR)

883 - Market Development Fund Allocation

Manufacturers use this transaction set to inform brokers or retailers/wholesalers how to allocate funds in a market development program.

884 - Market Development Fund Settlement

Communicates settlement information about a single market development fund event.

886 - Customer Call Reporting

Enables a broker or manufacturer to communicate information pertinent to a retail store, such as store and product condition, allocation of shelf space, marketing programs in effect, and so on.

891 - Deducation Research Report

Sellers use this transaction set to request information about a deducation from an invoice. Seller's agent or buyers use it to provide details required to resolve deducation amounts.

940 - Warehouse Shipping Order

Depositors use this to request that a warehouse make a shipment, confirm a shipment, or modify or cancel a previously transmitted shipping order.

943 - Warehouse Stock Transfer Shipment Advice

Depositors or their agents use this to notify the recipient that a transfer shipment has been made, or to specify a receiving location and detail information about product being shipped.

944 - Warehouse Stock Transfer Receipt Advice

Used by a receiving location to inform a depositor that a transfer shipment has been received. This transaction set can also be used to give the depositor detail information about product that has been received.

945 - Warehouse Shipping Advice

Used by the warehouse to advise the depositor that shipment was made, or to reconcile order quantities with shipment quantities.

947 - Warehouse Inventory Adjustment Advice

Used to inform a warehouse/depositor of a quantity or status change to inventory records, or to provide detail information regarding the internal adjustments that occur between a warehouse and a depositor.

990 - Response to a Load Tender

Provides general information relative to a specific shipment, or as a response to a Motor Carrier Load Tender Transaction Set (204) that was used as a load tender.

About Datex

Datex provides flexible, reliable supply chain technology solutions to help make businesses more profitable, including supply chain software, mobility solutions, professional services and mobile device management. In business for over 40 years, Datex has a wealth of experience in helping companies across the world meet these critical business challenges.



Datex Corporation 10320 49th Street North Clearwater, FL 33762, USA marketing@datexcorp.com www.datexcorp.com For more information on Datex products and services, please contact us.

US Office - 1 800 933 2839 Canada Office - 1 800 998 8980

