Professional Services

Implementing new technology may be a task that your company is unable to accomplish on its own. Multiple factors play important roles in making any type of implementation successful. Our wide array of professional services have assisted numerous businesses with these implementations all the way from start to finish. Even before implementing a solution, it's neccesary to know exactly how the solution will affect your operation and how to obtain the most from it. Datex will guide you through the implementation process and continue to provide support, guaranteeing maxium return on your investment.

Business Process Analysis (BPA):

The Datex logistics team will conduct an analysis of your entire facility and provide you with a third party examination of the following areas:

- Warehouse layout/ physical hierarchy analysis
- GAP analysis
- Material handling analysis
- Warehouse management system payback analysis
- Layout planning and design

- Current processes
- Material flow
- Information flow
- Historical analysis process

RF Site Survey

An RF Site Survey will supply enough information to determine the number and placement of wireless access points required to provide adequate coverage throughout your facility. A wireless site survey also detects the presence of interference coming from other sources that could degrade the performance of your wireless network. Professional site services include:

- Certified site surveys 900MHZ, 2.4GHZ & 5GHZ
- Multi point wireless bridge surveys
- Site survey reports
- Blueprint site surveys
- Spectrum analysis
- Performance recommendations
- Hardware and sofware configuration upgrades
- Security analysis

Logistics and Warehouse Analysis

Hardware Installation:

Our team will maintain the responsiblity of organizing the entire installation from equipment to installation project management.

- Access point installation and configuration
- Wireless bridge installations
- Installation reports
- Mobile unit configuration
- Cable installation

Hardware Installation:

Datex offers client support through telephone, fax, and e-mail. Remote monitoring allows Datex to remotely monitor your site for support, maintenance, and trouble-shooting.

- Remote system monitoring
- Hardware support
- Fully staffed service department
- Next day deployment of personnel

Repair/Maintenance:

Datex performs component level repair on barcode readers, bar-code scanners, printers, and WLAN products. We service:

- Symbol/Telxon
- Honeywell
- Psion Teklogix
- LXE
- Zebra, and more.

Repair/Maintenance:

Datex offers complete training sessions at different levels in order to adequately instruct each person involved in handling of the new system. It can be provided in the following ways:

- Customer's site
- Corporate headquarters
- Remotely (on-line)
- Conference

Expert Analysis

Datex can help your company turn gaps into competitive advantages. Implementing new technology or hardware equipment by itself will not provide you with the ROI intended unless you have experienced personnel to help it achieve full potential.

After expert analysis, Datex can provide your company with recommendations on:

- System integration
- Project planning
- Hardware
- Staff changes

Contact us today for a demonstration on how Datex can help your productivity.

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For more information on Manufacturing Scan Here