Managed *Services*

Features

Yesterday's IT departments were devoted to servicing the technological tools of the business but today, IT teams are needed to focus on mission critical business objectives. Why use yesterday's business strategy? Using a Managed Service Provider ensures that your core business technology meets will be met while reserving your IT team to fulfill other missions.

Businesses rely on technology

Why Select Datex? Datex has more than 34 years of satisfying business customers across North America and around the world. Our legacy of outstanding, affordable service has built our organization on a strong foundation. We work hard to earn your business every day

Microsoft®
GOLD CERTIFIED
Partner

Features and Benefits:

✓ **Reduce operational distractions: focus on your core business**
Your technology team can focus on achieving critical business objectives, not fulfilling standard services

✓ **Reduce business and IT risks**
Use SLA to resolve complex problems and ongoing standard operations

✓ **Never underestimate peace of mind**
Keeping your IT needs under control, takes constant vigilance and professional expertise

✓ **Ensure fast implementaion of the solutions your business needs**
Make sure your business is always up to date without wasting valuable time and resources

✓ **Make IT costs predictable and controllable**
Maintain or reduce IT headcount and use resources for capital expenditures of IT assets

✓ **Provide higher levels of service**
Efficiently address the technology needs of your business while reducing total cost of ownership

✓ **Increase productivity through reduced downtime**
Keeping your technological tools updated in complete working order increases productivity and revenue

We Promise:

✓ To be reliable

✓ To treat your business information respectfully and guard it with care

✓ To provide timely, responsive professional service

✓ To communicate effectively and work closely with you to meet your technology needs

✓ To provide easy to understand pricing options and contracts

Current Managed Service Offerings Include:

✓ Server Management

✓ Network monitoring, management and storage

✓ Hardware & device management,installation, asset inventory and configuration

✓ Software appliances

✓ PC management

✓ Software asset inventory, configuration, monitoring & management

✓ Security management

✓ Usage monitoring and management

✓ VPN, backup, restore and antivirus

✓ ID Management

Contact us today for more info on Managed Services can help your productivity.

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For more information on Managed Services Scan Here